Summary Disclosure Statements for BMO Capital Markets Corp. Pursuant to FINRA regulations



Since September 11, 2001, the financial community continues to develop new processes, procedures and regulations to improve the resiliency of the financial markets, provide clearer security for customers' assets and reaffirm confidence in the ability to mitigate and/or respond to momentous events.

Our business resiliency is challenged by weather related hazards including the super storm Sandy that affected the East Coast. As other offices in Manhattan became inaccessible due to flooding and loss of power, we withstood the storm and proved the resiliency of our NY Office at 3 Times Square and our backup facility.

Our 3 Times Square office is not located in a flood prone area, and our backup facility building location was also not affected and not flooded and both remained operational. Network was up and running, and those who were able to get to the offices were able to work there, and those who had remote access capability, were able to connect to those offices. Both buildings were up and running, had power and were not flooded. We have generators in both offices, but we did not have to trigger them, as both buildings remained operational with their normal power.

All members of Self-Regulatory Organizations (SRO's) such as NASD and NYSE are required through FINRA to have a Business Continuity Plan in place and to communicate that information to their customers. BMO Capital Markets Corp. has taken appropriate steps to protect our customers' assets and to comply with all financial market rules and regulations.

To ensure that BMO Capital Markets Corp. can continue to function as a broker/dealer and to service our customers following a significant business disruption event, the following steps have been implemented:

- A power generator has been installed in our main processing site to mitigate risk during a power outage. (This generator was used successfully during the August 2003 regional power outage. The generators in both the 3 Times Square Building and the Harborside NJ building were on standby and ready, but there was no need to trigger them, as both buildings remained operational with their normal power.) These generators are maintained regularly as part of our regular maintenance of our infrastructure.
- A fully-operable back-up facility has been developed outside of New York City. This capability can be activated should a crisis event (a) cause a loss of key services that support our operations in New York City, (b) force the abandonment or evacuation of our New York City location, or (c) render our New York City location inaccessible for our use.
- 3. We installed Post Edge, a Broadridge system that enables us to access books and records electronically from our back-up facility.
- 4. We arranged for routing of communication lines and telephone numbers to alternate locations so that we can maintain reasonable communications with our customers, vendors, counter-parties, other company locations and regulators, both domestically and internationally.
- Annually, we participate with the SIFMA and Financial Industry Association sponsored industry-wide tests to ensure that our critical vendors, counter-parties and service providers will continue to provide services we rely upon to perform our business in addition to other pre-scheduled Integrated BCP tests.
- 6. We continually update employees on Pandemic bulletins and participate in Industry-wide Pandemic Exercises sponsored by FEMA, SIFMA and FIA.
- 7. We enhance Employee Awareness on Life and Safety issues by issuing BCP related materials to our employees on a periodic basis, such as Accounting For People Team Cards, Emergency Preparedness Documents and Emergency kits. Employees are also required annually to complete the Business Continuity Awareness Course online.
- 8. We continually upgrade AED/CPR devices and the required training and recertification.
- 9. We conduct periodic automated notification tests and regularly monitored Fire drills, Building Evacuation Drills.
- 10. We coordinate our BCP efforts internally with the Business Management Team in Chicago as well as the Enterprise Business Continuity Management Team in Toronto.

Should a catastrophic event cause both the main and back-up facilities of BMO Capital Markets Corp. to be inoperable or inaccessible, our Torontobased, investment banking affiliate within BMO Financial Group, would be capable of fulfilling our broker/dealer role in the administration, safekeeping and processing of BMO Capital Markets Corp.'s customers' assets.

If you have questions about our business continuity planning, you can contact our Compliance Officer:

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