

Summary Disclosure Statements for BMO Capital Markets to Clients



Since September 11, 2001, the financial community has developed new processes, procedures and regulations to improve the resiliency of the financial markets, provide clearer security for customers' assets and reaffirm confidence in the ability to mitigate and/or respond to momentous events.

All members of IIROC, FSA, NASD and NYSE are required to have a Business Continuity Plan in place and to communicate that information to their customers. BMO Capital Markets has taken appropriate steps to protect our customers' assets and to comply with all financial market rules and regulations.

Our business resiliency was challenged by Super storm Sandy that affected the East Coast from October 31, to the first week of November, 2012. As other offices in the Zone A grid in Manhattan became inaccessible due to flooding and loss of power, we withstood the storm and proved the resiliency of our NY Office at 3 Times Square and our backup facility.

Our goal is to resume essential business operations within 24 hours after a significant incident.

To ensure that BMO Capital Markets can continue to function as a broker/dealer and to service our customers following a significant business disruption event, the following steps have been implemented:

1. Power generators are installed in our main processing site to mitigate risk during a power outage.
2. Fully-operable back-up facilities have been developed outside of all our facilities. This capability can be activated should a crisis event (a) cause a loss of key services that support our operations, (b) force the abandonment or evacuation of our regular production locations, or (c) render our primary locations inaccessible for our use.
3. We have installed systems that enable us to access books and records electronically from our back-up facilities.
4. We have arranged for routing of communication lines and telephone numbers to alternate locations so that we can maintain reasonable communications with our customers, vendors, counter-parties, other company locations and regulators, both domestically and internationally.
5. We regularly review the preparations and recovery plans of our vendors, counter-parties and service providers to ensure they will continue to provide services we rely upon to perform our business.
6. We have BCP Pandemic addendums addressing H1N1, Avian and like flu contingencies
7. We enhance Employee Awareness on Life and Safety issues by issuing BCP related materials to our employees on a periodic basis, such as Emergency Information Wallet Guides, Accounting for People Team Cards, Emergency Information Magnets for family reference, Emergency Preparedness Documents and Emergency Kits.
8. We conduct regularly monitored Fire drills, Building Evacuation Drills and store Shelter-in Place Kits (where available) for the emergency use of our staff.
9. We coordinate our BCP efforts internally with the Business Continuity Management Teams at our various locations.
10. Should a catastrophic event cause both the main and back-up facilities of BMO Capital Markets Corp to be inoperable or inaccessible, our investment banking affiliates within BMO Financial Group, would be capable of fulfilling our broker/dealer role in the administration, safekeeping and processing of BMO Capital Markets customers' assets.

If you have questions about our business continuity planning, you can contact our Chief Compliance Officers:

In Canada

Name: [Dave Moore](#)

Phone: +1 416 359 4340

In the U.S.

Name: [Michael Forlenza](#)

Phone: +1 212 702 1981